



POSITION DESCRIPTION

POSITION: Maintenance Technician	DATE: 9/16/2014
REPORTS TO: Division Manager	JOB STATUS:
DEPARTMENT: Operations	LOCATION: Operations/Field

WORK ENVIRONMENT:

- ◆ The function of a Maintenance Technician is to provide comprehensive maintenance service on all aspects of a Waffle House restaurant.
- ◆ Maintenance Technicians will spend their time at assigned Waffle House restaurants.
- ◆ The typical work schedule is based on a 48-hour work week. Hours being from 7am to 5pm, Monday through Friday, with a rotating schedule of on-call duty for weekends, nights and holidays.
- ◆ Changes in work hours will be determined by the Division Manager.

NATURE AND SCOPE:

- ◆ Install and repair restaurant equipment such as gas grills, waffle bakers, toasters, coffee machines, dish machine, refrigeration, hand dryers, HVAC, etc.
- ◆ HVAC – Waffle House restaurants have two to five roof-top HVAC units between two and eight tons capacity
- ◆ Electrical work including light fixture repair, electrical outlets, switches, plug replacement, etc.
- ◆ Plumbing repair including cleaning/unclogging drains, repairing water lines, replacing toilets, sinks and faucets, etc.
- ◆ Replace doors, inside window blinds, seating upholstery, floor and wall tile, painting, etc.
- ◆ Roof repair including fixing leaks, roof flashing, etc.

JOB REQUIREMENTS:

Knowledge/Skills/Abilities:

- ◆ Refrigeration Certified Type II or Universal (2 HP or higher required)
- ◆ HVAC repair for units up to 8 ton
- ◆ Basic Plumbing
- ◆ Basic Electrical Building Wiring (110/220/208, single and three phase service)
- ◆ Climb and work off of a ladder
- ◆ Drive a Company owned vehicle (typically a van) (Current valid Driver Licenses required)
- ◆ Use small power tools & hand tools

Personality Characteristics:

- ◆ Detail Oriented
- ◆ Proactive
- ◆ Work Independently
- ◆ Dependable
- ◆ Stress Tolerant
- ◆ Neat Appearance
- ◆ Friendly
- ◆ High Motivation/Self-Reliant
- ◆ Individual performer able to comfortably function within a team

PHYSICAL JOB REQUIREMENTS

- ◆ Sitting
- ◆ Standing
- ◆ Walking
- ◆ Squatting or Kneeling
- ◆ Crawling
- ◆ Lying on Back or Stomach
- ◆ Bending or Twisting
- ◆ Talking
- ◆ Hearing
- ◆ Operating a motor vehicle
- ◆ Climb (under load - with tools, parts and equipment) and work off of a ladder
- ◆ Climb a ladder to the top of a one-story building and work on the roof
- ◆ Lift, move and carry equipment to perform maintenance
- ◆ Lift capability of 63 pounds from 0” to 72”
- ◆ Exposed to hot and cold temperatures, with sudden changes
- ◆ Work in cramped quarters

EDUCATION:

- ◆ Minimum High School Diploma

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